



FERRELGAS PROPANE TRUCK CRANE PROVIDES SECURITY FOR MOVING PROPANE TANKS

INTRODUCTION

Ferrellgas is a propane provider and trusted partner for approximately 1 million customers across the United States. Their service technicians pick up and deliver propane tanks in various sizes to customer locations across a wide geographic area.

THE CHALLENGE

Ty Tucker, service technician with Ferrellgas, operates a service truck to load and unload propane tanks for residential use.

Tucker needed a reliable, easy-to-use crane to keep his deliveries on track. The crane had to be able to withstand different weather conditions and job sites, while being used multiple times per day to move 500-gallon tanks that weigh 1,500 to 2,000 pounds as well as 1,000-gallon tanks weighing up to 3,000 pounds.

THE VENTURO SOLUTION

Ferrellgas worked with Signature Truck Systems, a worldwide manufacturer of propane delivery trucks and a Venturo distributor, to mount the Venturo crane on Tucker's truck.

In addition to the installation, each delivery vehicle built by Signature Truck Systems has a decal signed by the lead technician and a member of the management team after inspection. This ensures each customer not only knows who inspected and approved their truck, but who built it.

The HT40KX crane delivers 16 feet of hydraulic extension and

"Venco Venturo provided the exact solutions to correct any issues and has worked to ensure the equipment is customized to meet our needs. They are a great partner and I highly recommend them.

- Ty Tucker,
Service technician, Ferrellgas

four feet of manual extension with the manual pull out pin.

"I don't use the extra extension all the time," Tucker said. "But if I can't reach a tank or I can't get the truck close enough, it's great to know I can get another four feet of reach when necessary."

CONCLUSION

Tucker uses the Venturo HT40KX crane an average of four times a day at the plant and at various customer locations.

"I like the Venturo crane and the boom is plenty strong enough for what I need," Tucker said. "When using the boom, I have to have a lot of faith and trust in it, as it could be a potential disaster if anything went wrong and I have great confidence with it."



Tucker had some minor issues when he first began using the crane and has been impressed with Venturo's responsiveness in resolving them.

Venco Venturo sent him a new kill switch and a spool designed to hold up the cord that plugs into the switch. They also sent a narrower saddle where the boom sits and replaced the cover for the hydraulic box on the back of the boom without a bottom lip to prevent water from pooling.

