

24962-CD/PH(E)(-LC)

PARTS & INSTALLATION MANUAL 24962-CD/PH(E)(-LC)

Included in this manual:

24962-CD/PH(E)(-LC)

- Stabilizer with Manual Pullout and Crank-Down/Hydraulic Legs
- Available in "Less Crosstube" (-LC) configuration

VENCO VENTURO INDUSTRIES LLC 12110 BEST PLACE | CINCINNATI, OHIO 45241

VENCU VENTURO (INDUSTRIES LLC)

24962-CD/PH(E)(-LC)

7607200A 25480 24875 24876 24877 24878 24867 25447-1 24872 24873 24874 15660-2 25485 24871 24868 24869 24870 24879	SECTION 200: INSTALLATION INSTALLATION GUIDELINES ISOMETRIC VIEW OVERALL DIMENSIONS - 24962-CD OVERALL DIMENSIONS - 24962-PH RECOMMENDED MOUNTING TO TRUCK FRAME SMALL PARTS IMAGE SELECTOR VALVE OVERVIEW HYDRAULIC MAPPING - 1 OF 3 HYDRAULIC MAPPING - 2 OF 3 HYDRAULIC MAPPING - 3 OF 3 BATTERY CABLES & COMPONENTS RECOMMENDED DEPARTURE ANGLE MOUNTING OUTRIGGER LEGS LESS-CROSSTUBE ASSY - 1 OF 3 LESS-CROSSTUBE ASSY - 2 OF 3 LESS-CROSSTUBE ASSY - 3 OF 3 WELD DETAIL, HYDRAULIC BULKHEADS
7607400A 24861 24862	SECTION 400: REPLACEMENT PARTS 24962-CD REPLACEMENT PARTS LIST 24962-CD REPLACEMENT PARTS DRAWING

24861 24962-CD REPLACEMENT PARTS LIST
24862 24962-CD REPLACEMENT PARTS DRAWING
24863 24962-PH REPLACEMENT PARTS LIST
24864 24962-PH REPLACEMENT PARTS DRAWING
24865 LEG REPLACEMENT PARTS LIST
24866 LEG REPLACEMENT PARTS DRAWING
25465-1 19401 H.P.U. REPLACEMENT PARTS LIST
25466-1 19401 H.P.U. REPLACEMENT PARTS DWG
25476-1 25477-1 2547

12-00073_VNT1 WARRANTY PAGE

SECTION 200

INSTALLATION



STABILIZER INSTALLATION GUIDELINES

Read instructions completely prior to starting installation. If this unit is to be installed on a Venturo crane body, continue to the stabilizer assembly section of this manual.

Prior to mounting the stabilizer crosstube, orient the stabilizer so the longer pullout is on the crane side of the truck.

REAR MOUNTED

Crosstube should be centered at the rear of the truck and tied into the truck frame, body longsills, and crane support. Installer is responsible for proper mounting brackets and hardware that will be needed during this process. If unit is to be mounted on a service body, do not attach crosstube to body sheet metal unless otherwise specified. Allow clearance between crosstube and body for the stabilizer legs to be fully retracted. Consult chassis up-fitter guide prior to installation for proper welding and bolting procedures to chassis.

See the 'RECOMMENDED MOUNTING TO TRUCK FRAME' page

Leg installation (refer to assembly section of manual) legs are adjustable to maintain proper ground penetration of 4" to 6". The stabilizer is designed to level the truck and not lift the chassis off of the ground. They are designed to work in conjunction with the chassis suspension to stabilize the unit with the bulk of the load being supported by the chassis suspension and tires. Tires must be set at the proper pressure according to the chassis manufacture, stabilizers fully extended, and legs deployed on firm, level ground prior to crane use.

IMPORTANT - When legs are fully retracted in the stowed position, a 15° degree departure angle between the bottom of the rear tire and the lowest point of the stabilizer is recommended.

See the 'DEPARTURE ANGLE' page

For hydraulic stabilizers, the control valve and selector valve are supplied in kit. It is the installer's responsibility to supply necessary hoses and fittings between these valves and stabilizer. Refer to proper hydraulic schematic for your particular stabilizer model.

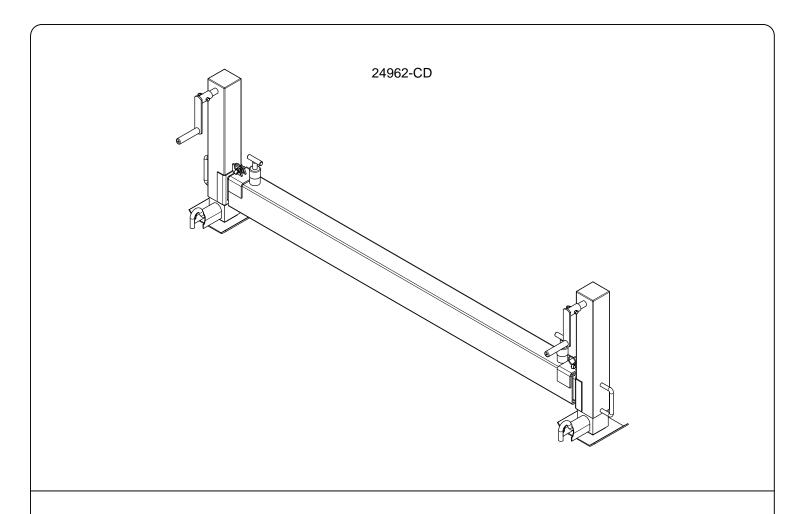
IMPORTANT - The selector valve is designed to separate the crane and stabilizer hydraulic circuits. This will not allow stabilizer use while in crane mode.

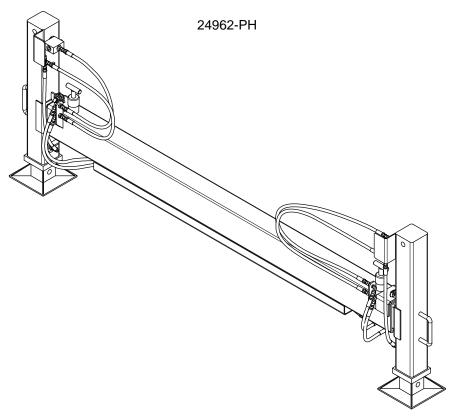
FRONT MOUNTED

Front mounted crosstube will be located on top of the chassis frame and welded to body longsills. Additional shear plates (installer supplied) to be welded to crosstube and bolted to chassis frame. Crosstube to be spaced away from body for leg clearance when fully retracted. See assembly section of manual for pullout and leg installation detail.



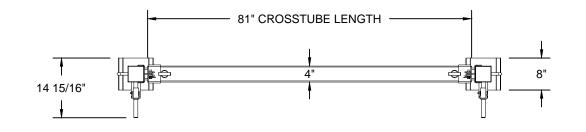
INSTALLATION GUIDELINES	12-08-23A	C200
STABILIZERS	SUPERSEDES 01-17-17	25480

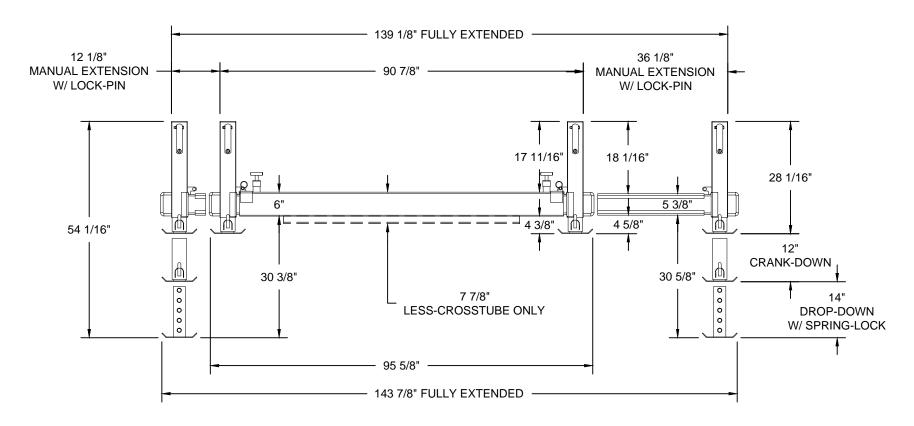




ENTURO ®	VENCO VENTURO INDUSTRIES LLC CINCINNATI, OHIO
-----------------	--

ISOMETRIC VIEWS	01-31-17	PAGE 02
24962 SERIES OUTRIGGERS	SUPERSEDES	24875





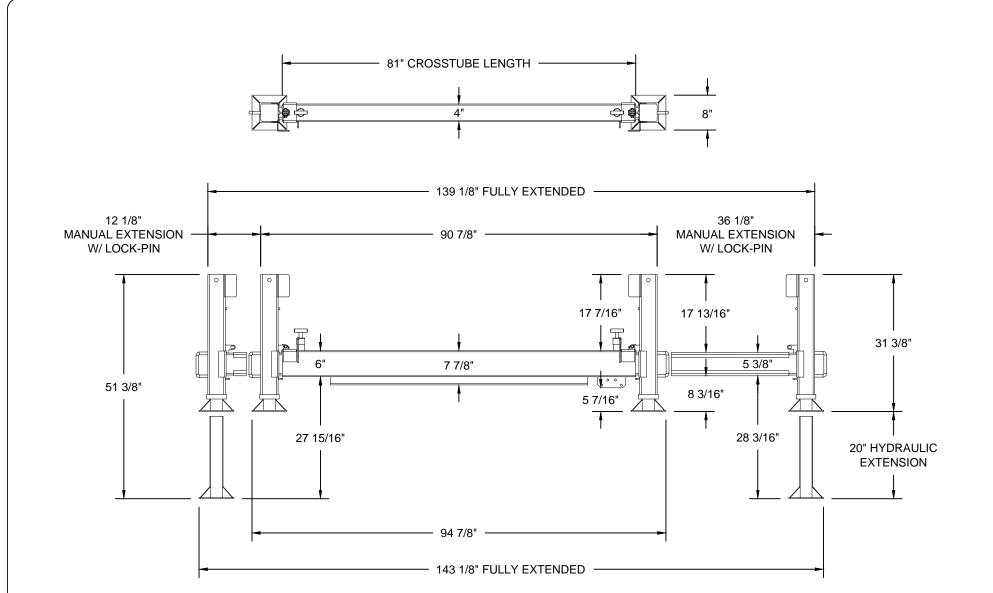
HIGHEST LEG MOUNT SHOWN

12" RANGE ADJUSTABLE FOR LEG MOUNTING



CINCINNATI, OHIO

.C	OVERALL DIMENSIONS	01-31-17	03
	24962-CD OUTRIGGER	SUPERSEDES	24876

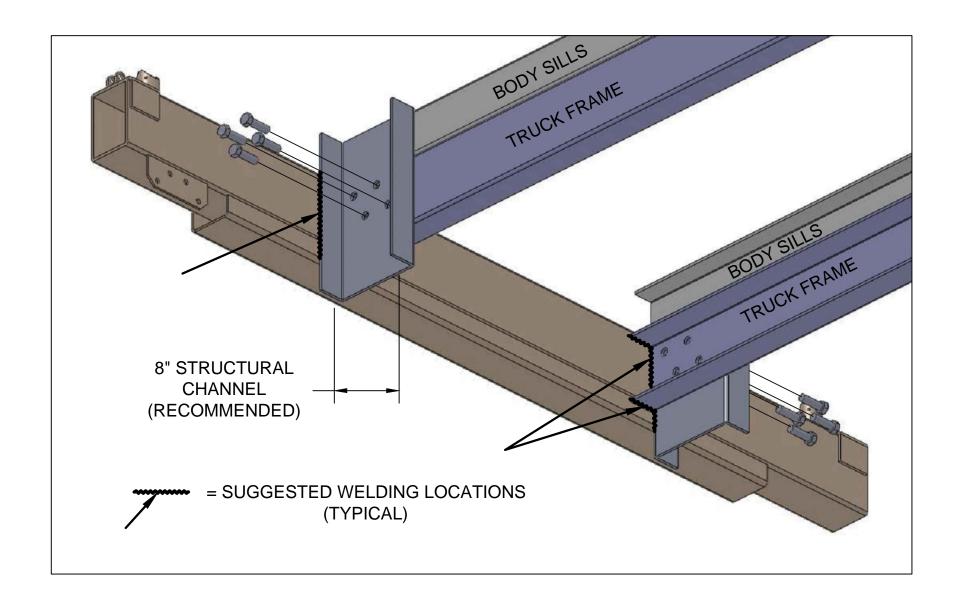


HIGHEST LEG MOUNT SHOWN

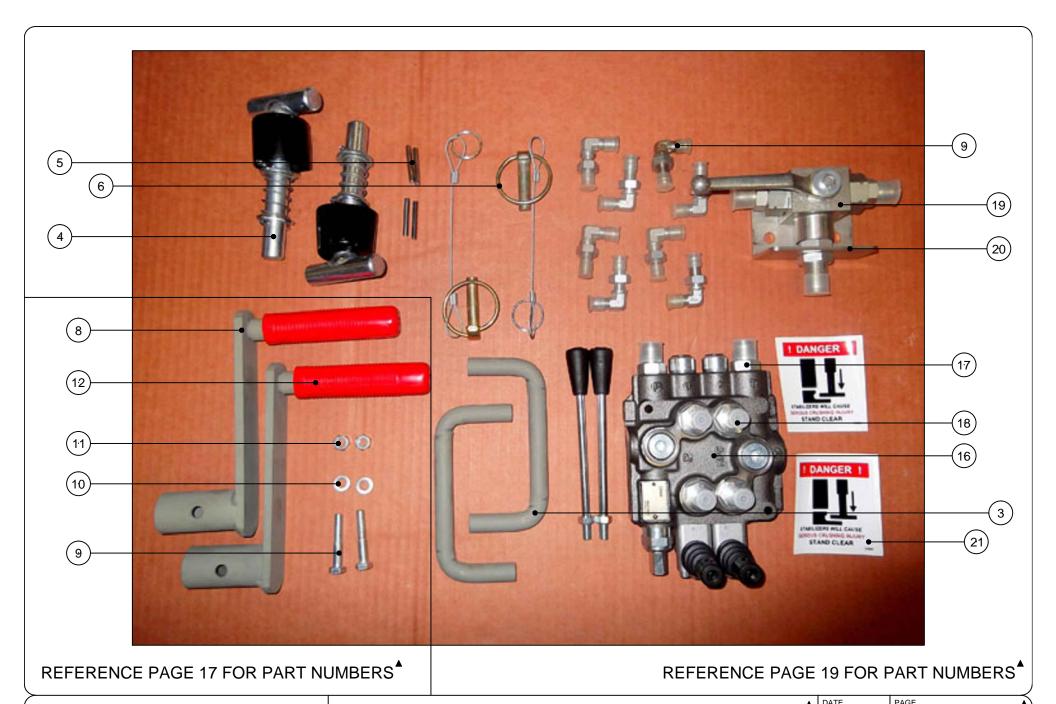
10" RANGE ADJUSTABLE FOR LEG MOUNTING



OVERALL DIMENSIONS	01-31-17	PAGE 04
24962-PH OUTRIGGERS	SUPERSEDES	2487



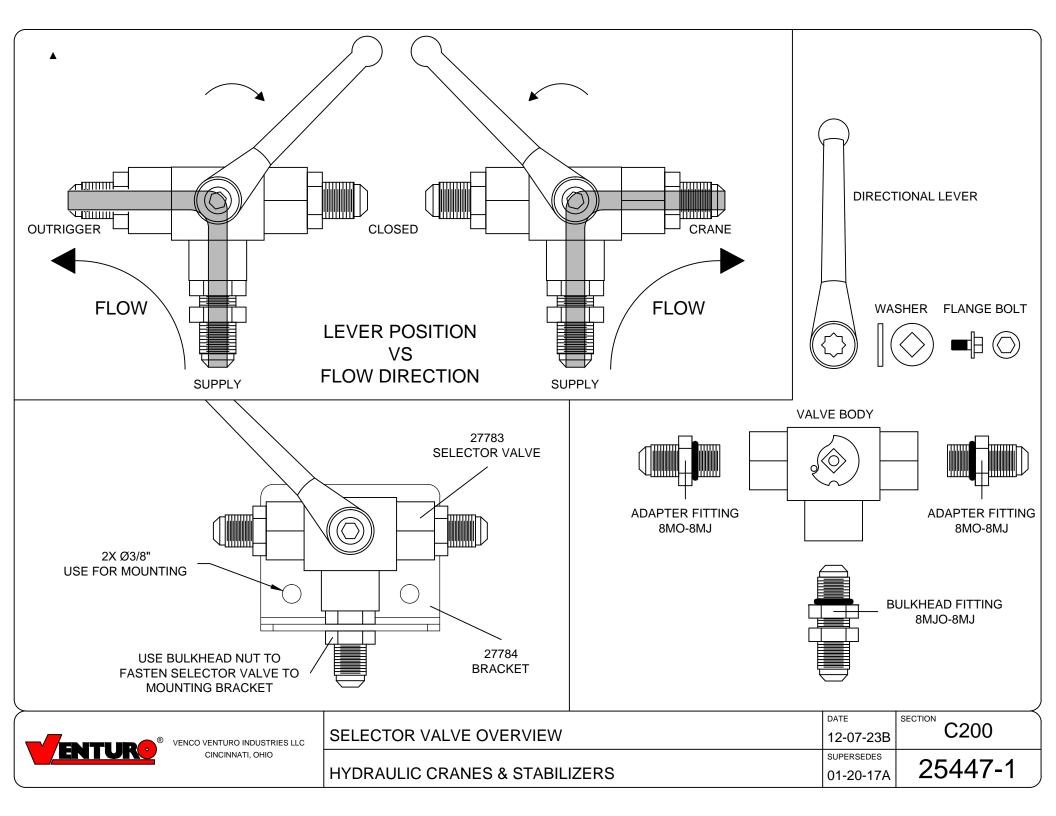
® VENCO VENTURO INDUSTRIES LLC	RECOMMENDED MOUNTING TO TRUCK FRAME	01-31-17	05
CINCINNATI, OHIO	24962 SERIES OUTRIGGERS	SUPERSEDES -	24878

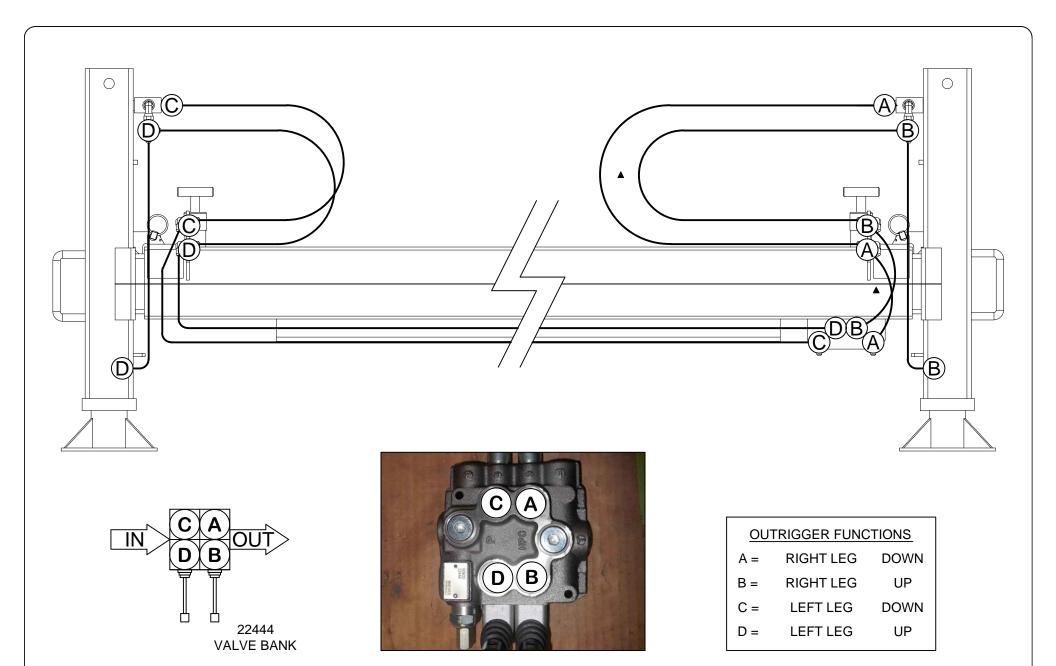


ENTURO®

VENCO VENTURO INDUSTRIES LLC CINCINNATI, OHIO

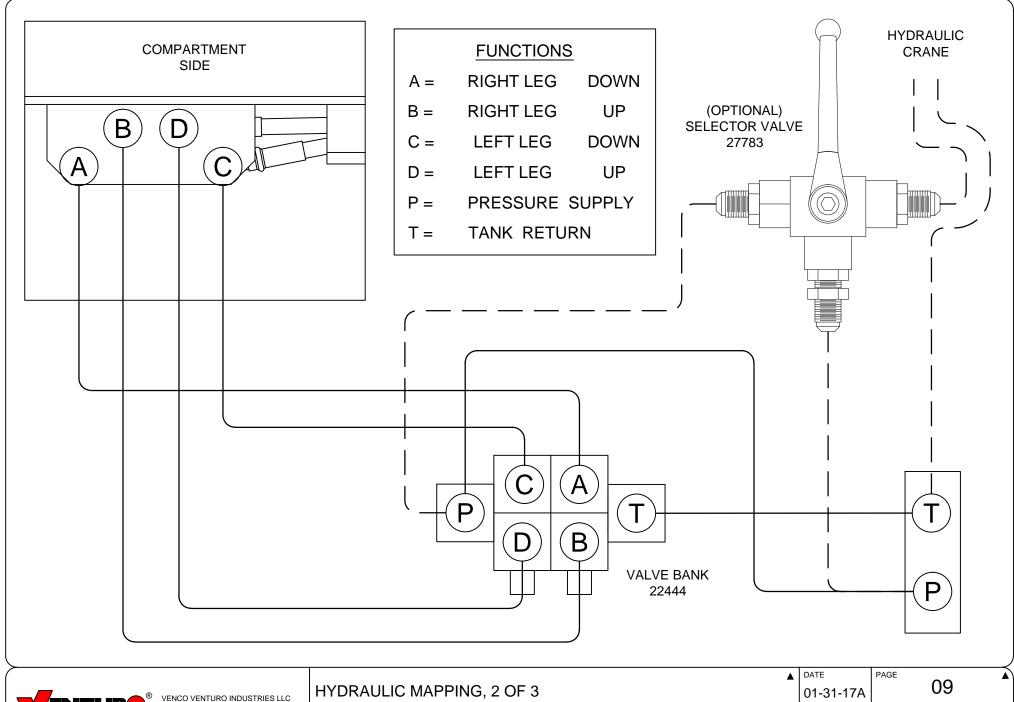
SMALL PARTS IMAGE	01-31-17A	06
24062 SEDIES OUTDICCEDS	SUPERSEDES	24867
24962 SERIES OUTRIGGERS	06-06-16	24001







VENCO VENTURO INDUSTRIES LLC CINCINNATI, OHIO

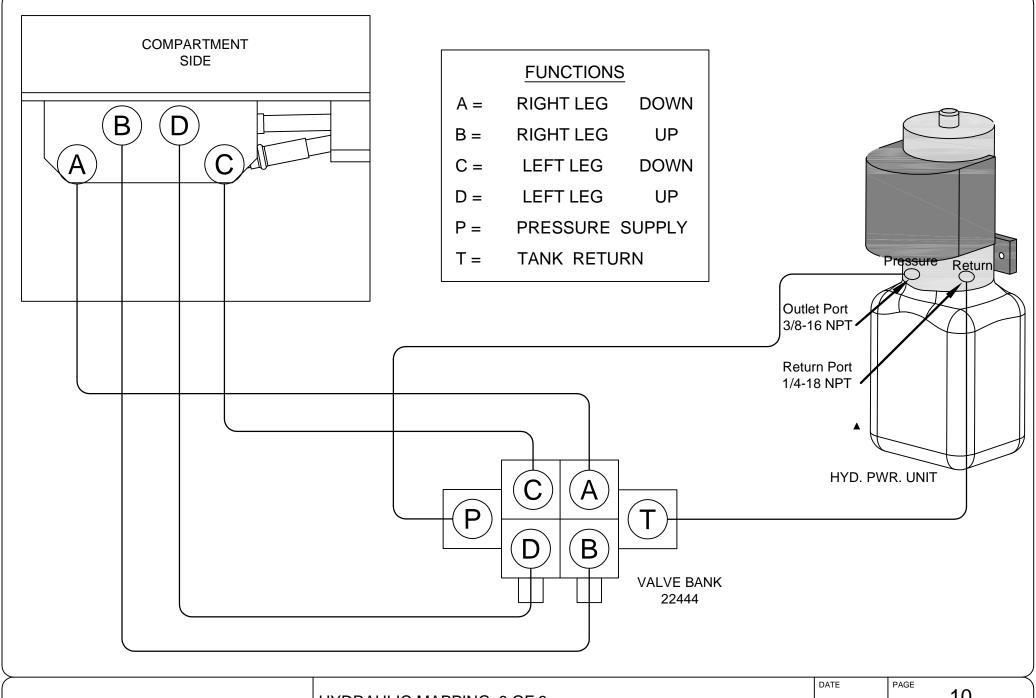




CINCINNATI, OHIO

HYDRAULIC MAPPING, 2 OF 3 01-31-17A 09

24962-PH OUTRIGGER 06-06-16 24873





HYDRAULIC MA	APPING, 3 OF 3	09-28-21B	10
24962-PHE OU ⁻	FRIGGER	SUPERSEDES 01-31-17A	24874

BATTERY REQUIREMENTS

- 12 VOLT VEHICLE BATTERY REQUIREMENTS
 - •• 625 COLD CRANKING AMPS (AT 0° F)
 - 160 MINUTES RESERVE CAPACITY
 - 102 PLATES, 105 AMP-HR

HYDRAULIC POWER UNIT

• 12 VOLT AUXILIARY BATTERY REQUIREMENTS

PART NUMBER

- •• 450 COLD CRANKING AMPS (AT 0° F)
- •• 100 MINUTES RESERVE CAPACITY
- •• 78 PLATES, 70 AMP-HR

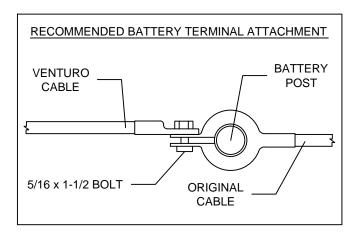
NOTE: OPERATING WITH THE VEHICLE BATTERY 'ONLY' IS PERMISSIBLE, BUT NOT RECOMMENDED.

RECOMMENDED CIRCUIT BREAKER **DESCRIPTION**

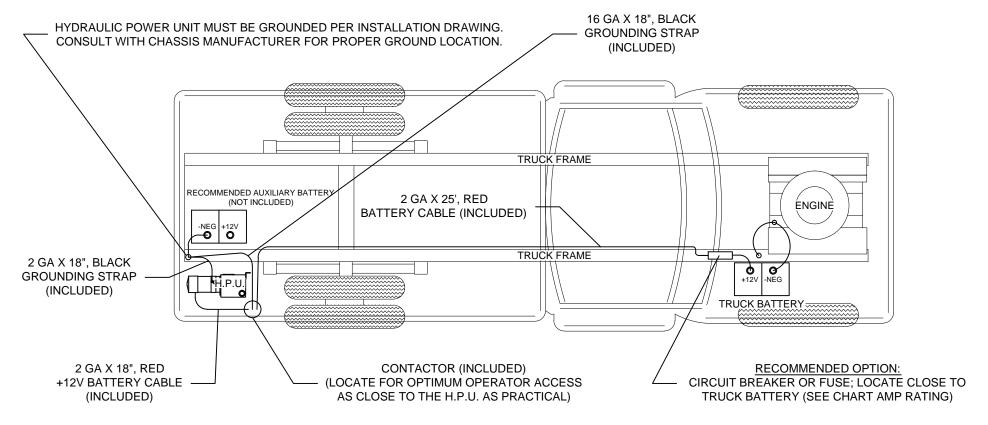
250 AMP, MANUAL RESET 17260-1

CINCINNATI, OHIO

22946-250



PAGE





BATTERY CABLES & COMPONENTS INSTALLATION	01-31-17A	11
	SUPERSEDES	45000.0
PHE OUTRIGGERS, HYDRAULIC POWER UNIT & KIT	06-06-16	15660-2

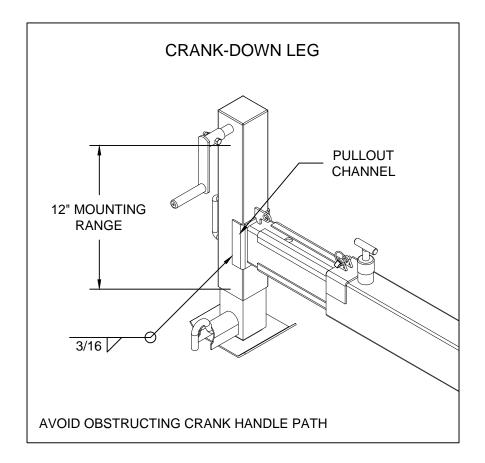
RECOMMENDED DEPARTURE ANGLE

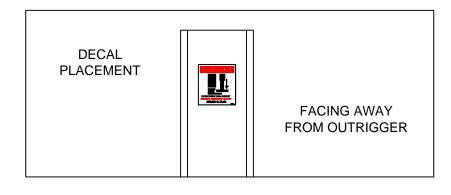


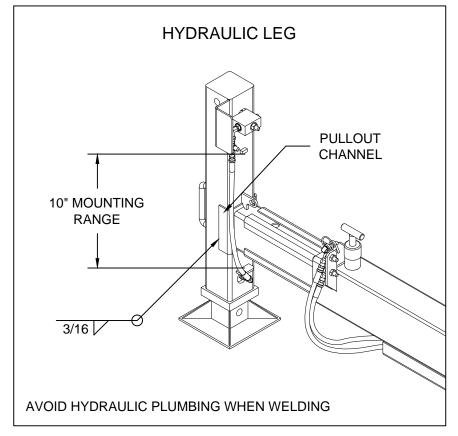
`				
(DATE	PAGE
	ENTURO® VENCO VENTURO INDUSTRIES LLC CINCINNATI, OHIO * RECOMMENDED DEPARTURE ANGLE ** RECOMMENDED DEPARTURE ANGLE ** **ENTURO® VENCO VENTURO INDUSTRIES LLC CINCINNATI, OHIO ** **ENTURO PROPRIED LLC	08-25-22A	-	
			SUPERSEDES	05405
$\left(\right.$		REAR MOUNTED OUTRIGGERS	01-18-17	25485

FOLLOW INSTRUCTIONS FOR MOUNTING 24962 SERIES OUTRIGGER LEGS.

- ▲ 1. DETERMINE PLACEMENT OF OUTRIGGER LEGS. REFER TO MODEL SPECIFIC 'OVERALL DIMENSIONS' PAGE.
 - 2. WELD A 3/16" BEAD ALL-AROUND EACH PULLOUT CHANNEL.
 - 3. PLACE 24964 DANGER DECAL, [1] ON EACH LEG. SEE RIGHT.









MOUNTING THE OUTRIGGER LEGS	01-31-17A	13
24962 SERIES OUTRIGGERS	SUPERSEDES 06-06-16	24871
24302 GENIEG GOTTIGGENG	00-00-10	

ASSEMBLY OF 24962-CD/PH OUTRIGGER WITH LESS-CROSSTUBE CONFIGURATION



SLIDE LONG, RIGHT-SIDE PULLOUT INTO CROSSTUBE
PAGE 17 - ITEM 1



SLIDE SHORT, LEFT-SIDE PULLOUT INTO CROSSTUBE
PAGE 17 - ITEM 2



ATTACH SECURITY PIN'S KEY-RING ON EITHER TAB
PAGE 17 - ITEM 6



ENSURE PIN IS THROUGH ALL TABS & CLAMP MEETS END REPEAT STEPS 3 & 4 FOR OPPOSITE END



GREASE BOTH LOCK PINS' SPRINGS PAGE 17 - ITEM 4



PLACE LOCK PIN AS SHOWN, START ROLL PINS PAGE 17 - ITEM 5



VENCO VENTURO INDUSTRIES LLC CINCINNATI, OHIO

LESS-CROSSTUBE ASSY				
	•			

DATE PAGE
01-31-17A
SUPERSEDES

14

24962-CD/PH OUTRIGGERS

06-06-16

24868

ASSEMBLY OF 24962-CD/PH OUTRIGGER WITH LESS-CROSSTUBE CONFIGURATION



PUSH SPRING-LOADED WASHER DOWN START DRIVING ROLL PINS THROUGH



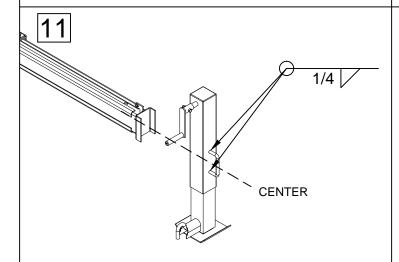
GUIDE ROLL PINS UNTIL FLUSH ON BOTH ENDS



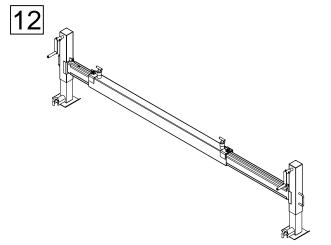
COVER WITH RUBBER BOOT REPEAT STEPS 5 TO 9 FOR OPPOSITE END



FOR 24962-CD, FASTEN CRANK-HANDLE TO LEG SHAFT PAGE 17 - ITEMS 8, 9, 10, 11, & 12



PROCEED TO 'MOUNTING THE OUTRIGGER LEGS' WELD C-HANDLES CENTER TO PULLOUTS



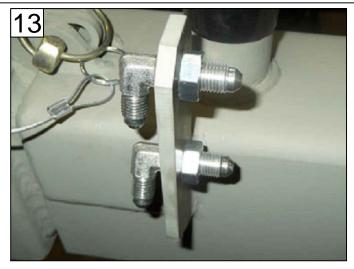
END OF 24962-CD-LC ASSEMBLY STEPS PROCEED FOR ADDITIONAL 24962-PH-LC STEPS



VENCO VENTURO INDUSTRIES LLC CINCINNATI, OHIO

	۱.	DATE	PAGE A
LESS-CROSSTUBE ASSY		01-31-17A	15
.		SUPERSEDES	0.4000
24962-CD/PH OUTRIGGERS		06-06-16	24869

ASSEMBLY OF 24962-PH OUTRIGGER WITH LESS-CROSSTUBE CONFIGURATION



FASTEN BULKHEAD FITTINGS, EACH SIDE PAGE 19 - ITEM 9



FASTEN REMAINING BULKHEADS, STRAIGHT ENDS INSIDE REFER TO 'HYDRAULIC MAPPING' FOR NEXT STEPS



INSTALL HOSES, ROUTE THROUGH UNDERCARRIAGE **PAGE 19 - ITEM 10**



INSTALL HOSES, REFER TO 'HYDRAULIC MAPPING' PAGE 19 - ITEMS 10 & 13



INSTALL HOSES FOR THE OTHER SIDE PAGE 18 - ITEMS 11 & 12



INSTALL HOSES, REFER TO 'HYDRAULIC MAPPING' PAGE 19 - ITEM 14

PAGE

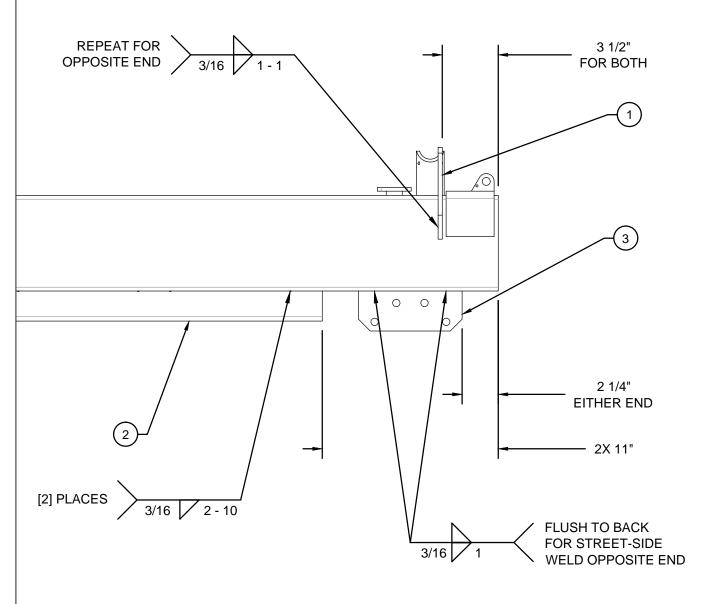
16

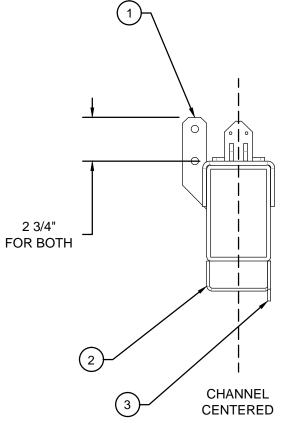
DATE



LESS-CROSSTUBE ASSY 01-31-17A VENCO VENTURO INDUSTRIES LLC CINCINNATI, OHIO SUPERSEDES 24870 24962-PH OUTRIGGERS 06-06-16

WELD DETAIL FOR HYDRAULIC BULKHEADS





#	DESCRIPTION	QTY	PART#
1	SIDE BULKHEADS	2	22406
2	CHANNEL	1	22416
3	LOWER BULKHEAD	1	22405



VENCO VENTURO INDUSTRIES LLC CINCINNATI, OHIO

WELD DETAIL, HYDRAULIC BULKHEADS	03-12-21	PAGE 25
24962-PH(E)-LC	SUPERSEDES	24879

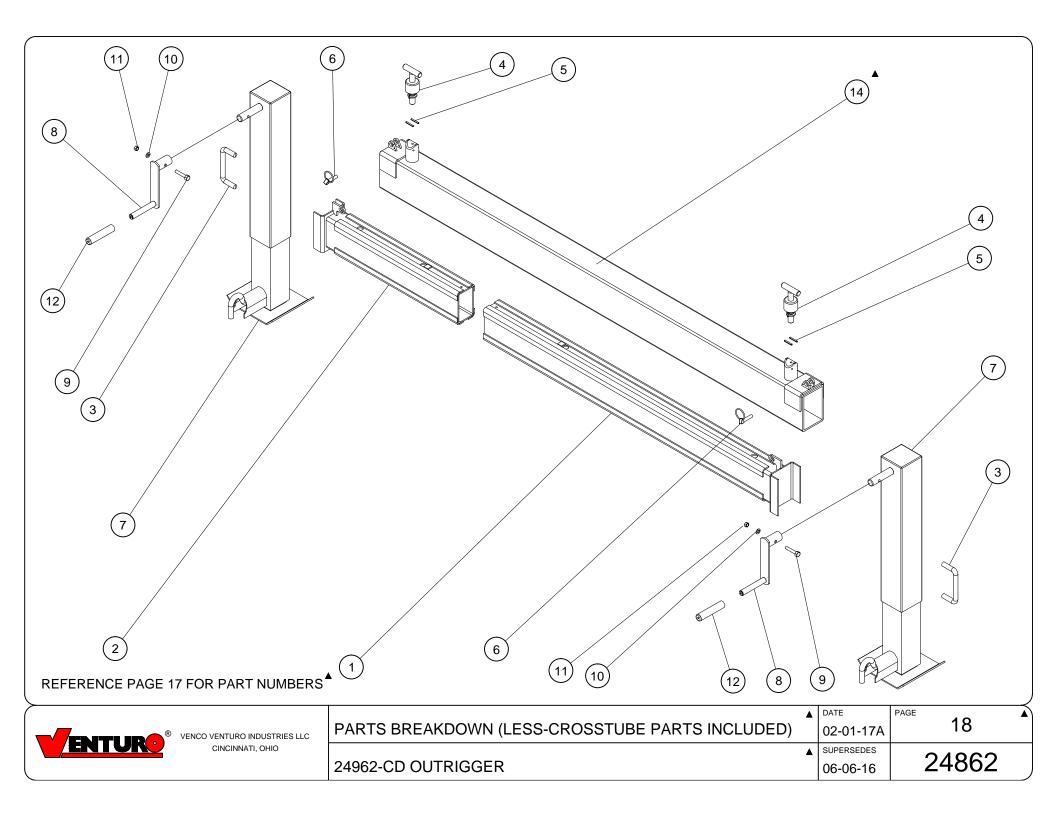
SECTION 400

REPLACEMENT PARTS



	24962-CD OUTRIGGER PARTS BREAKDOWN (LESS-CROSSTUBE PARTS INCLUDED)						
#	DESCRIPTION	QTY	PART #				
1	PULLOUT; LONG, 3', RIGHT SIDE	1	22652				
2	PULLOUT; SHORT, 1', LEFT SIDE	1	22422				
3	C-HANDLE; MANUAL PULLOUT, LEG	2	19344				
4	LOCK PIN; T-HANDLE, SPRING-LOADED	2	22668				
5	ROLL PIN; 3/16 X 1-3/8, STAINLESS STEEL	4	!RPIN-019138-SS				
6	SECURITY PIN; CLAMP RING, KEY-RING	2	24981				
7	LEG; CRANK-DOWN, 24962 SERIES O.R.'S	2	25120				
8	CRANK HANDLE; CRANK-DOWN, LEG	2	19009				
9	HEX HEAD CAP SCREW; 5/16-18 X 1-3/4, GR. 5, ZINC	2	!HHCS03118175				
10	LOCK WASHER; 5/16", GR. 5, ZINC	2	!LWSH-031				
11	HEX NUT; 5/16-18, GR. 5, ZINC	2	!HNUT-03118				
12	HANDLE GRIP; RED, RUBBER, CRANK-DOWN	2	16-00064				
13	DECAL; DANGER, CRUSHING INJURY	2	24964				
14	CROSSTUBE; 24962-CD OUTRIGGER	1	22425				

	•	DATE	PAGE A
PARTS BREAKDOWN		01-31-17A	1/
	A	SUPERSEDES	0.4004
24962-CD OUTRIGGER		06-06-16	24861

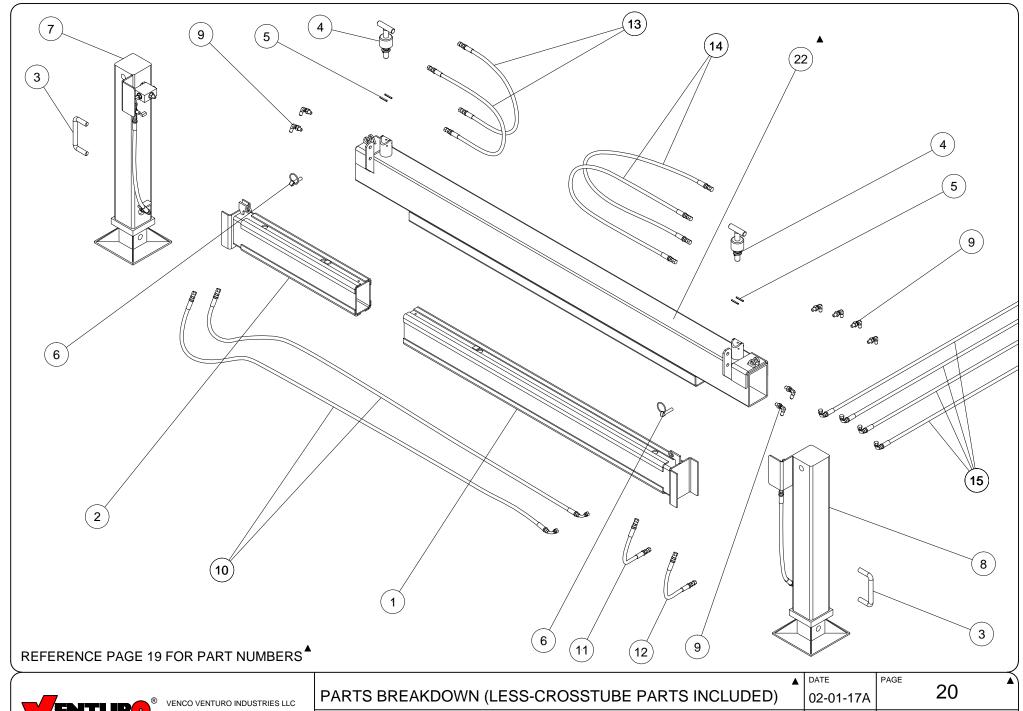


PARTS BREAKDOWN, 24962-PH OUTRIGGERS (LESS-CROSSTUBE PARTS INCLUDED)

	24962-PH OUTRIGGERS PARTS BREAKDOWN (LESS-CROSSTUBE PARTS INCLUDED)						
#	DESCRIPTION	QTY	PART#				
1	PULLOUT; LONG, 3', RIGHT SIDE	1	22652				
2	PULLOUT; SHORT, 1', LEFT SIDE	1	22422				
3	C-HANDLE; MANUAL PULLOUT, LEG	2	19344				
4	LOCK PIN; T-HANDLE, SPRING-LOADED	2	22668				
5	ROLL PIN; 3/16 X 1-3/8, STAINLESS STEEL	4	!RPIN-019138-SS				
6	SECURITY PIN; CLAMP RING, KEY-RING	2	24981				
7	LEG; HYDRAULIC, LEFT SIDE	1	22465-1				
8	LEG; HYDRAULIC, RIGHT SIDE	1	22465-2				
9	FITTING; BULKHEAD, ELBOW, 90°, 4MJ-4MJ	8	H2701LN-0404				
10	HOSE ASS'Y; CROSSOVER, LEFT LEG	2	22436				
11	HOSE ASS'Y; CROSSOVER, RIGHT LEG	1	25018				
12	HOSE ASS'Y; CROSSOVER, RIGHT LEG	1	22435				
13	HOSE ASS'Y; PRESSURE/RETURN, LEFT LEG	2	22442				
14	HOSE ASS'Y; PRESSURE/RETURN, RIGHT LEG	2	22443				
15	HOSE ASS'Y; BULKHEAD TO VALVE BANK	4	22437				
16	VALVE BANK; 2-SPOOL, FUNCTIONS	1	22444				
17	FITTING; ADAPTER, STRAIGHT, 8MJ-8MO	2	H6400-0808				
18	18 FITTING; ADAPTER, STRAIGHT, 4MJ-8MO		H6400-0408				
19	19 SELECTOR VALVE; PRESSURE DIRECTION		27783				
20	20 BRACKET; MOUNTING, SELECTOR VALVE		27784				
21	DECAL; DANGER, CRUSHING INJURY	2	24964				
22	CROSSTUBE; 24962-PH OUTRIGGERS	1	22637				

ENTURO®

	۱	DATE	PAGE
PARTS BREAKDOWN		02-01-17A	19
A		SUPERSEDES	0.4000
24962-PH OUTRIGGERS		06-06-16	24863



24962-PH OUTRIGGERS

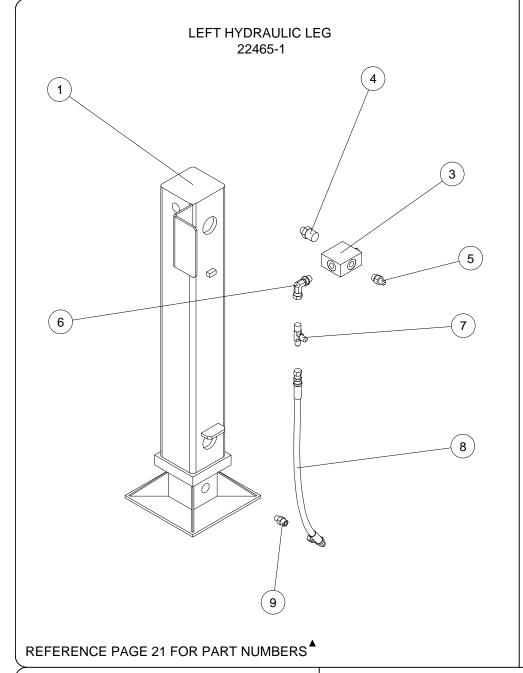
SUPERSEDES

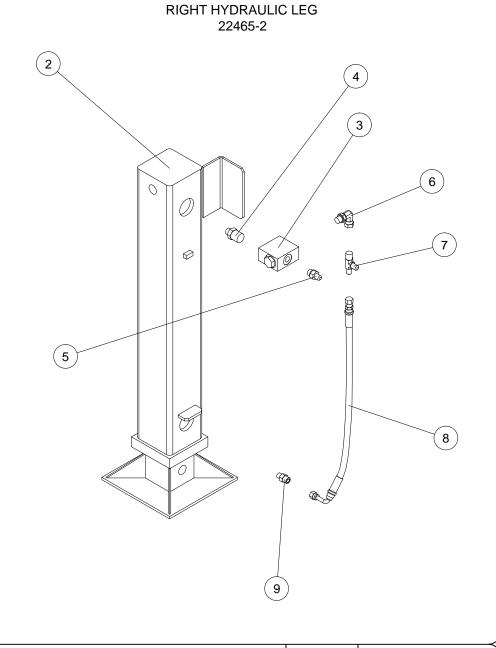
24864 06-06-16

24962 SERIES HYDRAULIC LEGS ASSEMBLY PARTS BREAKDOWN				LEFT LEG = 22465-1 RIGHT LEG = 22465-2	
#	DESCRIPTION		TY	PART #	
1	LEG; LEFT SIDE, 24962 SERIES O.R.'S	1	-	22445-1	
2	LEG; RIGHT SIDE, 24962 SERIES O.R.'S	-	1	22445-2	
3	VALVE BLOCK; P.O. CHECK CARTRIDGE	1	1	22765-LF	
4	FITTING; ADAPTER, STRAIGHT, 6MO-8MP	1	1	H6401-0608	
5	FITTING; ADAPTER; STRAIGHT, 4MJ-6MO	1	1	H6400-0406	
6	FITTING; ADAPTER, ELBOW, 90°, 6MO-4FX	1	1	HELB6MO-4FX-90	
7	FITTING; ADAPTER, T-SHAPE, 4MJ-4MJ-4MP	1	1	HTEE4MJ-4MJ-4MP	
8	HOSE ASS'Y; RETURN, LEG UP	1	1	24999	
9	FITTING; ADAPTER, STRAIGHT, 4MO-4OFS	1	1	FF6400-0404	



PARTS BREAKDOWN	02-01-17A	21 ^A
	SUPERSEDES	04005
24962 SERIES HYD. LEGS	06-06-16	24865







VENCO VENTURO INDUSTRIES LLC CINCINNATI, OHIO

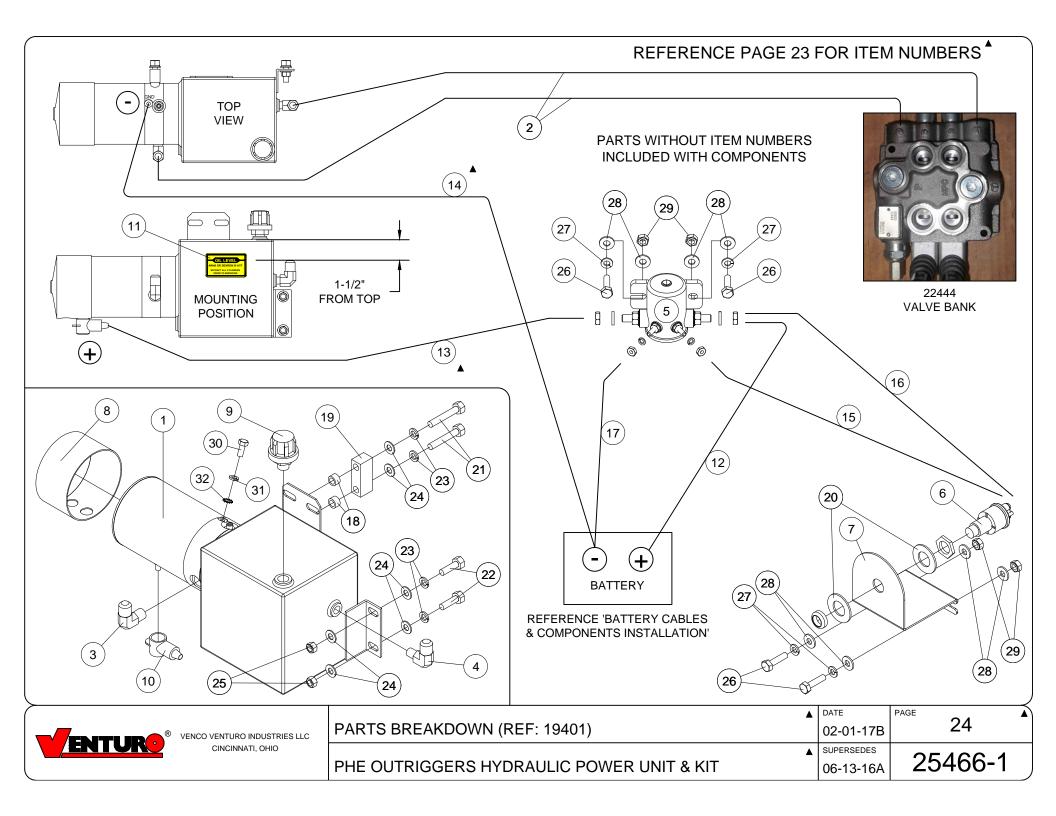
PARTS BREAKDOWN	-	02-01-17A	PAGE	22	A `
	A	SUPERSEDES	0.4	000	
24962 SERIES HYDRAULIC LEGS ASSEMBLY		06-06-16	24	866	

PARTS BREAKDOWN, PHE OUTRIGGERS HYDRAULIC POWER UNIT & KIT (REF: 19401)

PHE OUTRIGGERS HYDRAULIC POWER UNIT & KIT (REF: 19401) PARTS BREAKDOWN						
#	DESCRIPTION	QTY	PART#			
1	H.P.U. PUMP; PHE OUTRIGGERS	1	17260-1			
2	HOSE ASSEMBLY; RETURN, 60", 8MO-8FJ	2	22438			
3	ELBOW FITTING; 90°, 8MJ-6MP	1	H2501-0806			
4	ELBOW FITTING; 90°, 8MJ-4MP	1	H2501-0804			
5	CONTACTOR	1	15831C			
6	SWITCH; MOMENTARY PUSH-BUTTON	1	17769			
7	BRACKET; SWITCH, MOMENTARY PUSH-BUTTON	1	19402			
8	BOOT COVER; MOTOR, H.P.U.	1	16143-3			
9	BREATHER CAP; RESERVOIR, H.P.U.	1	19276			
10	BOOT COVER; POSITIVE TERMINAL, MOTOR	1	18542			
11	DECAL; OIL LEVEL	1	13397			
12	BATTERY CABLE; 2 GA, 25' LONG, RED	1	01025-2*25FT			
13	BATTERY CABLE; 2 GA, 18" LONG, RED	1	20133			
14	GROUND CABLE; 2 GA, 18" LONG, BLACK	1	20133-1			
15	WIRE; 16 GA, 20" LONG, #10 TERMINAL RINGS	1	20134			
16	WIRE; 16 GA, 20" LONG, 5/16 RING, #10 RING	1	20134-1			
17	WIRE; 16 GA, 18" LONG, 5/16 RING, #10 RING	1	20135			
18	SPACER; 5/8" O.D., 12 GA DOM WALL, SS	2	19265			
19	SPACER BLOCK; 3/4 X 1 X 2-3/8, 7/16" HOLES	1	17284			
20	FLAT WASHER; 5/8", GR.5, ZINC, SAE	2	!FWSH-063SAE			
21	HEX HEAD CAP SCREW; 3/8-16 X 2-1/4, GR. 5, ZINC	2	!HHCS03816225-5			
22	HEX HEAD CAP SCREW; 3/8-16 X 1-1/4, GR. 5, ZINC	2	!HHCS03816125			
23	LOCK WASHER; 3/8", GR. 5, ZINC	4	!LWSH-038			
24	FLAT WASHER; 3/8", GR. 5, ZINC, SAE	6	!FWSH-038SAE			
25	HEX NUT; 3/8-16, GR. 5, ZINC	2	!HNUT-03816			
26	HEX HEAD CAP SCREW; 1/4-20 X 1, GR. 5, ZINC	4	!HHCS02520100-5			
27	LOCK WASHER; 1/4", GR. 5, ZINC	4	!LWSH-025			
28	FLAT WASHER; 1/4", GR. 5, ZINC	8	!FWSH-025			
29	HEX NUT; 1/4-20, GR. 5, ZINC	4	!HNUT-02520			
30	HEX HEAD CAP SCREW; 5/16-18 X 3/4, GR. 5, ZINC	1	!HHCS03118075			
31	LOCK WASHER; 5/16", GR. 5, ZINC	1	!LWSH-031			
-						



PARTS BREAKDOWN	A	02-01-17A	PAGE 23)
TARTO BREARDOWN				_
PHE H.P.U./KIT (REF: 19401)	•	SUPERSEDES	25465-1	
PHE H.P.U./KII (KEF. 19401)		06-06-16	20-100 i	,



PARTS BREAKDOWN, PHE O.R. HYD. PWR. UNIT & KIT (REF: 25477 w/ 20456 HYD. PWR. UNIT) REFERENCE PAGE 26 FOR PARTS ILLUSTRATION

PHE OUTRIGGERS **HYDRAULIC POWER UNIT & KIT (REF: 25477)** PARTS BREAKDOWN DESCRIPTION QTY PART# H.P.U. PUMP; PHE OUTRIGGERS 20456 HOSE ASSEMBLY; PRESSURE / RETURN, 60", 8MO-8FJ 2 22438 ELBOW FITTING; 90°, 8MJ-6MP 1 H2501-0806 ELBOW FITTING; 90°, 8MJ-4MP 1 H2501-0804 17769 SWITCH; MOMENTARY PUSH-BUTTON BRACKET; SWITCH, MOMENTARY PUSH-BUTTON 1 19402 BREATHER CAP; RESERVOIR, H.P.U. 1 19276 DECAL; OIL LEVEL 1 13397 BATTERY CABLE; 2 GA, 25' LONG, RED 1 01025-2*25FT GROUND CABLE; 2 GA, 18" LONG, BLACK 1 20133-1 WIRE; 16 GA, 20" LONG, #10 TERMINAL RINGS 1 20134

1

2

2

2

4

2

20134-1

!FWSH-063SAE

!HHCS02520100-5

!LWSH-025

!FWSH-025

!HNUT-02520

VENCO VENTURO INDUSTRIES LLC CINCINNATI, OHIO

2

3

5

6

7

8

10

11

12

13

14

15

16

17

WIRE; 16 GA, 20" LONG, 5/16 RING, #10 RING

HEX HEAD CAP SCREW; 1/4-20 X 1, GR. 5, ZINC

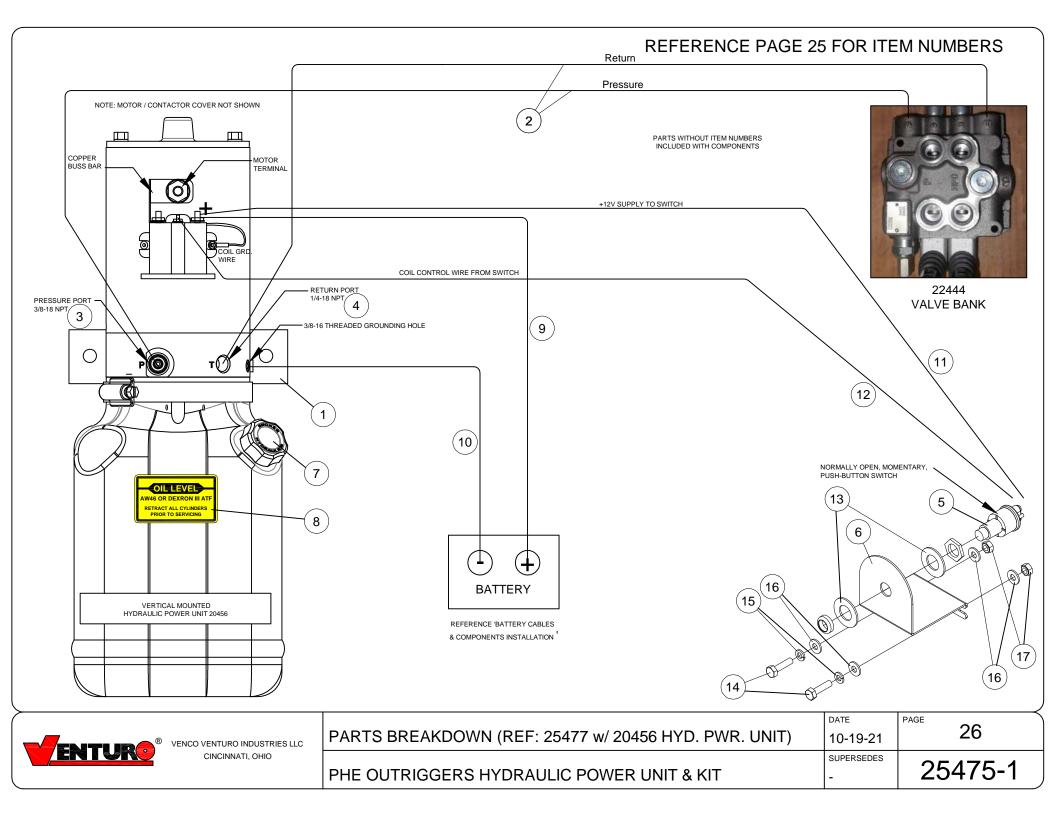
FLAT WASHER; 5/8", GR.5, ZINC, SAE

LOCK WASHER; 1/4", GR. 5, ZINC

FLAT WASHER; 1/4", GR. 5, ZINC

HEX NUT; 1/4-20, GR. 5, ZINC

PARTS BREAKDOWN	10-19-21	25
PHE H.P.U./KIT (REF: 25477)	SUPERSEDES -	25476-1



VENTURO CRANES LIMITED WARRANTY POLICY



Venturo products are built to last...we guarantee them.

As a purchaser of any new Venturo product covered by warranty, you will receive 1 year of the most complete coverage available...and, at no added cost to you.

1-Year Limited Warranty Policy

This limited policy warrants new products of Venturo to be free from defects in material and workmanship for a period of one (1) year from date of original installation. OEM products or accessories purchased by Venturo as part of or offered with our product will carry the OEM manufacturer's respective warranty. Our warranty covers:

- Repair or replacement of product
- Labor to repair or replace product
- Freight to return and/or replace product

We shall not be liable for any contingent liabilities arising out of the improper function of any products. Warranty shall become void if the product is improperly installed, modified, damaged, abused or used for application other than intended use. There is no warranty of merchantability, fitness for a particular purpose, warranty arising from course of dealing or usage of trade, or any other implied or expressed warranty, except as made specifically herein. This warranty supersedes all previous warranties, written or implied.

Warranty Claims

Venco Venturo Industries LLC will make a good faith effort for prompt correction or other adjustment with respect to any product, which proves to be defective after our inspection and within the warranty period. Before any repairs are attempted or before returning any product, your Venturo Distributor is required to obtain a warranty claim number. This number is necessary for any claim to be considered. To obtain a warranty claim number, Venturo requires the model and serial number. Only authorized Venturo Distributors can perform warranty. For the name and address of your local Venturo Distributor call the **Warranty Claim Department - 513-772-8448.**

WARNING - It is the responsibility of the installer to ensure the installation is completed according to the manufacturer's recommendations, ensure the ultimate user understands how to operate product in a safe manner, and understands the need for regular service and maintenance by an authorized Venturo Distributor. No modifications or alterations may be made to any Venturo product without the expressed written consent of Venco Venturo Industries LLC. Installation of any Venturo product must be done by an authorized Venturo Distributor, to the standards of the industry; including maintenance, service and affixing of all instruction, safety and warning decals. Users should be instructed as to the safe operation at time of delivery. Maintenance, service, operation and safety warning decals are available on request from Venco Venturo Industries LLC.

VENCO VENTURO INDUSTRIES LLC

12110 BEST PLACE | CINCINNATI, OHIO 45241 P: 800-226-2238 | F: 513-326-5427 www.venturo.com

Revised: January 2015 12-00073_VNT1-D